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MANITOBA'S CONFERENCE FOR LEADERS

TUESDAY, MAY 16, 2017

Breakout Session Speaker Bios

Andrea Aiello

Corporate HR Senior Manager, Palliser

Andrea began her working career at the age of 12 when her father had her work the assembly line of the family business during her summer holidays. This gave her a great head start on what it means to work hard and gain credibility. It also began a love of manufacturing and its' people. Today Andrea is the Corporate HR Senior Manager at Palliser Furniture, leading HR practices that affect over 1900 employees in North America. In 2015 she was proud to represent the HR practices that contributed to Palliser's recognition as one of Canada's Best Managed Companies. In addition to serving on the Psychological Health & Safety Advisory Board, Andrea is also a member of the Winnipeg Chamber of Commerce HR Leadership Council. Andrea lives in Winnipeg with her husband and son.

Nowshad (Shad) Ali, CPBA, CPVA, CEQ

President, On Purpose Leadership Inc.

Shad leads two companies – On Purpose Events and On Purpose Leadership. He is the recipient of two Tourism Leadership Awards, a Gil Gardiner Marketing Award and Business Excellence. Shad has certifications in human behaviour dynamics and emotional intelligence and has worked with organizations in several industries who have used several different quality and performance improvement systems. Corporate Clients have included: Great West Life Assurance Co, City of Burlington, Independent Running Retailers of Canada; City of Saskatoon, City of Regina, MiEnergy, JNE Welding, Rebellion Brewing, Saskatchewan Medical Association and many more. Not-for-profit clients include: Big Brothers and Big Sisters, Habitat for Humanity; Saskatchewan Arts Board, Meewasin and Nature Canada among others. He has held senior roles at several national organizations and has spoken at conferences and delivered workshops at the local, national and international level.

Melanie Klos

Quality Assurance Manager, Priority Restoration

Melanie Klos (formerly Ayson) has been with Priority Restoration for 4 years in the role of Quality Manager. She is in part responsible for several quality continuous improvement initiatives at Priority Restoration including most recently, the implementation of their company job management software. Prior to her time at Priority Restoration, Melanie spent several years in various operational-quality roles at Standard Aero Ltd. Melanie holds a Bachelor's degree at the University of Winnipeg in Business Administration and currently attaining certification in Quality Management at the University of Manitoba and Lean Six Sigma Black Belt at the Six Sigma Global Institute.

Yvan Boisjoli

Co-Founder / CEO, Bold Commerce

Yvan Boisjoli is the CEO and co-founder of Bold Commerce, Manitoba's fastest growing tech company. Under his leadership, Bold's raking in the awards like Spirit of Winnipeg's Start-up business of the year, and being named #6 on Startup 50's ranking of Canada's Top New Growth Companies. In true entrepreneurial spirit, Yvan started his own consulting company, taking on contracts for big name clients like IBM and the Government of Canada before seeing a unique opportunity to fill a gap in the eCommerce market and starting Bold four years ago. He now leads a team of over 130 employees with the goal of making an impact on the community while driving the success of online retailers.

Kitty Buckboro

Adult Mental Health, Health Sciences Centre

Kitty Buckboro (RPN, BScMH) has worked in adult mental health since 1981, and has been a lifelong student of personal development. She is passionate about the Enneagram as a tool for personal transformation and growth and uses it's insights in her life as wife, mother and grandmother, and at work as a team member and helping professionals. She recently presented an introductory series on the Enneagram as a Tool for Reflective Practice in PsychHealth at HSC. Her hope is to introduce Health Care workers from frontline to upper management to the Enneagram model, to foster healthy, respectful, collaborative work culture.

Jordan Friesen

Executive Director, Canadian Mental Health Association – Central Region

Jordan Friesen is a young, energetic leader with a knack for affecting and managing organizational change. He enjoys a challenge and finding solutions to complex problems – part of what fuels his desire to see mental health services grow and evolve. Jordan is currently the Executive Director of the Canadian Mental Health Association – Central Region, a registered occupational therapist, and a CMHA Certified Psychological Health and Safety Advisor. He works with organizations to develop environments that promote the mental health of employees and foster a culture of wellbeing. As part of the CMHA team in Manitoba, Jordan plays a lead role in building the capacity of CMHA branches to support organizations in creating psychologically healthy work environments. Jordan understands that the best way to make long-term sustainable change – both personally and as an organization – is to think strategically and focus on your strengths.

Wendy Ferris

Partner, inVision Edge

As a Partner at inVision Edge, Wendy is passionate about helping organizations do great things in the areas of strategy, innovation, and leadership. Wendy's unique perspective on organizational challenges and solutions is a result of her extensive Human Resources leadership experience at the executive level with several leading Manitoba organizations, as well as her Innovation Engineering Black Belt certification. Wendy's "all-in" approach and enthusiasm inspires those around her to engage, challenge, and ultimately achieve sustainable results.

Cate Friesen

Principal, The Story Source

Cate Friesen knows about the power of story. As the force behind The Story Source, she brings together 25 years of experience as an award-winning CBC producer, storyteller and documentary maker, a visionary leader, performer, trainer, and certified facilitator. Cate led the team that created CBC's multiple award-winning interactive *Missing and Murdered: The Unsolved Cases of Indigenous Women and Girls*. She launched and led national shows on CBC Radio 1 & 2, and was instrumental in the creation of CBC's game-changing, award-winning Indigenous Digital Unit. As a freelance broadcaster, Cate produced documentaries for radio, and hosted various radio shows. For over 15 years she worked as a singer-songwriter with a strong focus on storytelling, recording three CDs and performing extensively across Canada.

Randy Grieser

CEO, ACHIEVE Centre for Leadership & Workplace Performance and the Crisis & Trauma Resource Institute (CTRI)

Randy is an innovative leader who, together with a team of employees and trainers, has positioned ACHIEVE and CTRI to be two of the premier providers of professional development training in the industry. He is the author of *The Ordinary Leader: 10 Key Insights for Building and Leading a Thriving Organization*. Randy gives presentations on leadership and management principles to a wide range of audiences in business, education, health and government. He believes leadership requires us to always be intentional about what we do and how we do it. Randy is a dynamic presenter who delivers insightful presentations that are engaging, humorous and informative.

John MacLise

Director Retail Partner Channels, Bell MTS and Host of Bold Radio on 680 CJOB

John MacLise is the Director Retail Partner Channels with Bell MTS, responsible for retail stores throughout Manitoba. John is an experienced senior leader in sales, customer service, operations and public affairs. He is an accomplished communicator and public speaker with diverse experience as a corporate spokesperson, emcee for corporate and community events and hosts The Winnipeg Chamber's Bold Radio, Saturday's at 3pm on 680 CJOB.

Charles J. Meltzer, Ph.D.

President, SyntecGroup

Chuck Meltzer is President of the *SynTECGroup*, an organizational development consulting firm which specializes in assisting organizations and its people create sustainable change. He is recognized as a leading authority in change management and facilitation across Canada and the United States. Drawing on his training at a doctoral level in psychology and direct senior management experience, he provides expertise in the areas of Organizational Change and Development, Performance Management Systems, Strategic and Succession Planning, Individual and Team Performance Excellence. Dr. Meltzer is a Level II Certified SDI® Facilitator and master trainer, a master trainer in the Clark Wilson 360° instruments and a certified trainer in the area of emotional intelligence. He believes that notwithstanding the challenges we face in life, we are in control of how we choose to both experience and navigate them. Individuals who discover how to achieve a positive outlook on life are healthier, more productive, happier and more resilient.

Casie Nishi

Executive Director, Wellness Institute

Casie is the Executive Director of the Wellness Institute at Seven Oaks General Hospital, where she has worked for 18 years. She holds a Master's of Science degree, and has a management certificate from Michigan State University. She has been an online Instructor for the University of Manitoba, is a site examiner with the Medical Fitness Association and a Stanford University trainer for the chronic disease self-management program. She is published in the Journal of Exercise Physiology and is a board member for local health organizations. Casie is proud to have supported Seven Oaks General Hospital in becoming Manitoba's only Health Promoting Hospital through the World Health Organization and most recently has helped to license the Wellness Institute brand to hospitals in China and first facility opened in August 2015 in Shandong province. Casie has supported the team at Seven Oaks to commercialize both the Wellness Institute and research capacity, and formed a new non-profit entity called the Chronic Disease Innovation Centre which won the 2016 Spirit of Winnipeg Award from the Winnipeg Chamber of Commerce and the 2016 China Canada Business Council Business Excellence Award.

Christine Paquette

President, Bridge Dynamics

Christine Paquette, President of Bridge Dynamics, specializes in working with individuals, groups and companies through her *Develop Your Ideal Presence*® Program. Within this integrated approach, she trains clients in identifying the specific elements of *Presence* that are key for their roles and relationships within their organization and industry. Christine is a dynamic, inspiring, heart-centered professional with over 25 years of experience as a successful business leader, entrepreneur, facilitator and coach. She has expertise in several sectors including public, private, commercial construction, environmental and not-for-profit. Christine is passionate about serving the highest story for individuals so that they have more freedom and clarity to choose the Way and How of moving forward in their professional and personal lives. Christine volunteers as a mentor with Futurpreneur Canada.

Liz Pham

Director of Operations, Priority Restoration

Liz Pham is currently the Director of Operations at Priority Restoration. Her role as Director has helped create operational structure in several facets of Priority Restoration with a top down approach on the company's emergency mitigation and reconstruction division, to overseeing the company sales and revenue objectives. Liz leans on her extensive background in sales and business management from the wireless communications industry having worked over 10 years at Rogers. Liz is currently the head of the Board of Directors at the Israel Idonije Foundation and holds a Bachelor's degree at the University of Manitoba. Further, she has attained global recognized courses at Cornell University.

Martina Richter

Senior Staff Advisor, Duha Group

Martina's role as the Staff Advisor in the Human Resources Department at Duha Group is staff engagement, employee support, mentoring, facilitating, training, and programming. She also works with special projects and supports the Human Resource personnel. Martina brings over 20 years of customer service, training, mentoring, and program development from various roles. She has a passion to work with people and brings enthusiasm to the workplace, believing in teamwork and creating a respectful workplace environment that encourages growth and development. Martina credits her time as Executive Director at Agape Table for providing her with the most growth development in her career. Everyone deserves to be treated with respect. Everyone has a talent or skill, let's work together to develop that skill.

Dr. Dawn-Marie Turner

President, Turner Change Management Inc.

Dr. Dawn-Marie Turner is an international researcher, speaker and author. She is a certified management consultant (CMC) with 20 years of experience in organizational change. Dr. Turner developed DEAM© – a change transition methodology. She has been a speaker at national and international conferences on topics that include change management best practice, readiness and change fatigue. Her work has been published in the International Journal of Quality and Service Sciences, the International Journal of Knowledge, Culture and Change Management, and the book Web Mobile-Based Applications for Healthcare Management. She is author of "Launch Lead Live: The executive's guide to preventing resistance and succeeding with organizational change." Dr. Turner shows leaders how they can prevent resistance and make better use of the time and resources they invest in change.

Jerin Valel

Director of Digital, Bell MTS

Jerin Valel is the Director of Digital at Bell MTS, responsible for developing and driving multi-year digital strategies for all their online channels, mobile applications, social media, community forums, and digital marketing opportunities focusing on customer self-serve. He also leads the Online Workstream with the Transformation Office for all of Bell MTS. Jerin is known for his creativity and knowledge in technology and has been on the IT side of the workforce for more than 15 years, from leading strategies, to executing on multimillion dollar projects as a Senior IT Project Manager. He is heavily involved in the National and International sports scene as a coach and former pro-athlete.

Kerilyn Zielinski

Safety and Training Coordinator, Red River College

Kerilyn joined Red River College in 2013 as Safety and Training Coordinator. In this role she is responsible for developing and facilitating or connecting staff and students with the appropriate safety and health training. She is also responsible for conducting inspections, investigating incidents and concerns, and acting as a safety and health resource for all campuses. Kerilyn has worked in the occupational health and safety field since 2001 and previously worked for SAFE Workers of Tomorrow and Manitoba Labour – Workplace Safety and Health. She holds a BA in Psychology and Conflict Resolution Studies (University of Winnipeg), a Certificate in Occupational Health and Safety (BCIT), and is currently working on a Certificate in Adult Education (Red River College).