

# LEADERSHIP & MANAGEMENT

QNET presents:

## How Talent Development Drives a High Performance Culture

Wednesday, April 25, 2012 – 8:15 a.m. to 4:15 p.m.

Location: QNET (Note: NEW address – Suite 660, 175 Hargrave Street, Winnipeg)

To succeed in the ever changing business landscape, leaders at all levels within the organization need to build a high-performance culture. This requires planning, diligence and effort. Leaders need to develop the ability to leverage the strengths of star performers, while clearly communicating expectations to underperforming staff. The goal is a unified approach to talent development that will maximize productivity. If you have a desire to retain and leverage talented staff, this workshop is for you.

Participants will explore the following topics:

- Planting the seeds and growing culture change
- Nurturing star performers, using dynamic individualized development plans
- Understanding and directing standard contributors, the middle 70-75% of employees that are vital to an organization's success
- Managing poor performers – working out the why of underperformance and fixing the problems
- Engaging the workforce through talent development, leveraging natural drive and talent

**Facilitator:** With more than twenty years expertise, Angela Busby brings to her presentations a dynamic combination of work experience in operations management in the private sector and teaching in the fields of business and communication at the post-secondary level. She is passionate about the human factor of change management and the development of high performance work teams, emphasizing civility as a key element of job and team satisfaction. Recently Angela completed post-graduate studies in organizational psychology at Oxford, earning her UK certification in that field. She is currently pursuing pre-doctoral research focusing on the dynamics and the "human factor" of change management.

This workshop is:

- An optional course in the 70 credit hour Certificate in Management Development (CMD)
- Eligible for credit in the Certificate in Applied Management: Organizational Effectiveness (CAM:OE) in partnership with the University of Manitoba Continuing Education

The session is presented in partnership with Industry Workforce Development, Manitoba Entrepreneurship, Training and Trade

**REGISTER NOW** - Fax this form to (204) 949-4990 or register online at [www.qnet.ca](http://www.qnet.ca)

Fee:  \$299.00 + GST for QNET Members  \$359.00 + GST for Non-Members

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_ City \_\_\_\_\_

Ph \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

Payment method:  VISA  AMEX  MasterCard  Cheque Enclosed

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Cardholder name \_\_\_\_\_ Signature \_\_\_\_\_

Participants will receive location and final details by email approximately 3 business days prior to the session. Please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the session. After that time, the full registration fee will apply. Replacement participants are accepted at anytime. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT



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