

LEADERSHIP & MANAGEMENT



QNET presents:

Personality in the Workplace

In Winnipeg – Tuesday, October 20, 2009 – 8:15 a.m. to 4:15 p.m.



Building on the skills acquired in *Introduction to Management* (not a prerequisite to *Personality in the Workplace*) you will acquire an understanding of Personality Theory. Learn to identify the different personality types and how to interact, influence and communicate effectively between each. Get an assessment of your personality type based on the Myers Briggs Personality Type Indicator (MBTI) and develop action plans for individual growth. Finally, review how MBTI can be used in your organization to improve communication, enhance team-building, and reduce conflict.



Facilitator: Heather Erhard is the founder and Director of Erhard Associates, a management consulting firm dedicated to improving individual, team and organizational effectiveness. She brings over 20 years experience in leadership development, strategic planning, team building and facilitation. She works extensively in the areas of *Emotional Intelligence*, and *Myers Briggs Personality Types*, presenting at conferences, facilitating workshops, as well as personal coaching. Participants appreciate her passion and enthusiasm for working with people and personality, as well as the practical application of the concepts.

This workshop is:

- A core course in the 70 credit hour **Certificate in Management Development (CMD)**
- Eligible for credit in the **CAM:OE (Certificate in Applied Management: Organizational Effectiveness)** in partnership with the University of Manitoba Continuing Education



REGISTER NOW - Fax this form to (204) 949-4990 or www.qnet.mb.ca to register online

* Note: Special rate if you register for all 7 CMD core courses

Name _____ Title _____
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- \$299.00 + GST for Members of QNET MTEC/Tourism MFPA MCCA
 \$359.00 + GST for Non-Members

PAYMENT METHOD: Cheque Enclosed VISA AMEX MasterCard

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Participants will receive location and final details approximately 3 days prior to session; please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the course. After that time, the full registration fee will apply. Invoices will be sent for non-attendance. Replacement participants accepted anytime. G.S.T. Reg # 899755334RT.



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