

# LEADERSHIP & MANAGEMENT

QNET presents:

## Emotional Intelligence in the Workplace

Thursday, January 28, 2010 - 8:15 a.m. to 12:00 noon

Research shows that Emotional Intelligence can be twice as important as IQ and technical skills in determining who will become a top performer.

The **EQ-i Business Report** is a new report for human capital development in organizational settings. It contains business-specific content and development strategies for all 15 skill areas directed specifically to the work setting. The new goal-setting and action-planning worksheets are based on successful HR models and consistent with corporate standards in language and application. The new Development section provides the participant with actual steps towards Emotional Intelligence development, incorporating action planning strategies and exercises for continued EI growth and long-lasting behaviour change.

- Complete the EQ-i Business Survey and receive a comprehensive report on your Emotional Intelligence related to the business setting.
- Compare your results to the EQ-i Resource Report you completed in the past.
- Review your workplace specific development strategies in the report for each of the 15 skill sets.
- Review your results, the suggested strategies and develop an action plan for improving your Emotional Intelligence in the workplace.

**Note: This half day workshop is designed for those who have already attended the QNET Emotional Intelligence workshops and received their EQ-i Resource Report.**

**Instructor: Heather Erhard, CMC**, is the founder and Director of Erhard Associates, a management consulting, training and coaching firm dedicated to improving personal, team and organizational effectiveness. She brings over 20 years experience in leadership development, strategic planning, team-building, and coaching. She is a certified EQ-I facilitator and works extensively in the area of Emotional Intelligence, presenting at conferences, facilitating workshops and coaching individuals and groups. Heather has taught at the University of Manitoba, the University of Winnipeg and Queen's University.

**PRESENTED IN PARTNERSHIP WITH:** Industry Workforce Development, Manitoba Competitiveness Training & Trade Canada / Manitoba Business Service Centre

**REGISTER NOW** - Fax this form to (204) 949-4990 or register online at [www.qnet.mb.ca](http://www.qnet.mb.ca)

**\*\* Please register by Wednesday, January 20 so that the online EQ-i Business Survey can be completed by Friday, January 22.**

- \$139.00 + GST for QNET Members       \$169.00 + GST for Non-Members  
 EQ-i Business Survey \$65 for both members and non-members (required for the course)

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_ City \_\_\_\_\_

Ph \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

Payment method:  VISA       AMEX       MasterCard       Cheque Enclosed

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Participants will receive location/final details about 3 days prior to session, please contact QNET if you do not receive this. Cancellations must be received in writing no later than Tuesday, January 19. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT.



QNET  
Suite 303  
171 Donald Street  
Winnipeg, MB R3C 1M4  
p: (204) 949-4999  
f: (204) 949-4990  
mail@qnet.mb.ca  
www.qnet.mb.ca