

LEADERSHIP & MANAGEMENT



QNET presents:

Emotional Intelligence – for achieving personal and organizational success Wednesday, December 14, 2011 – 8:15 a.m. to 4:15 p.m.

Research shows that Emotional Intelligence can be twice as important as IQ and technical skills in determining who will become a top performer. Learn to use EI for professional and personal development, to build a high-performance team and to discover your next “star” performer! This workshop will include:

- What is Emotional Intelligence (EI) and why should I be interested in it?
- The case for self-awareness and self-management: Don't be one of the “smart” people who fail!
- Use the BarOn EQ-i Model to analyze your Emotional Intelligence.
- Determine how EI can be used for leadership development, personal development, performance management, coaching, building high performing teams, selection, retention and career development.
- Receive the results of the EQ-i Inventory. You are not required to share the details of the report in the session.
- Review tools and strategies to enhance your Emotional Intelligence to improve your career development.

Facilitator: Heather Erhard is the founder and Director of Erhard Associates, a management consulting firm dedicated to improving personal, team and organizational effectiveness. She brings over 20 years experience in leadership development, strategic planning, team building and facilitation. She works extensively in the area of *Emotional Intelligence*, presenting at conferences, facilitating workshops and personal coaching. She has conducted EQ-I assessments with hundreds of individuals and organizations.

This workshop is:

- A core course in the 70 credit hour Certificate in Management Development (CMD)
- Eligible for credit in the CAM:OE (Certificate in Applied Management: Organizational Effectiveness) in partnership with the University of Manitoba Continuing Education

This session is presented in partnership with Industry Workforce Development, Manitoba Entrepreneurship, Training and Trade

REGISTER NOW - Fax this form to (204) 949-4990 or www.qnet.ca to register online

Name _____ Title _____
Organization _____ City _____
Ph _____ Fax _____ Email _____

\$319.00 + GST for Members of QNET MTEC/Tourism MFPA MCCA MPIA

\$389.00 + GST for Non-Members

\$60.00 + GST for BarOn EQ-i Questionnaire (required for the course)

PAYMENT METHOD: Cheque Enclosed VISA AMEX MasterCard

Card # _____ Expiry _____

Cardholder name _____ Signature _____

Participants will receive location and final details by email approximately 3 days prior to the session. Please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the session. After that time, the full registration fee will apply. Replacement participants are accepted at any time. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT.



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