

QUEST SERIES

QNET presents:

Effective Problem Solving: Focusing Your Effort to Develop the Best Solution

Thursday, September 13, 2012 – 7:30 a.m. to 9:30 a.m. – Breakfast presentation

Location: QNET - Suite 660, 175 Hargrave Street, Winnipeg

A key element for successful change is to engage the people within your organization in problem solving. This session will provide a review of the essential steps necessary to solve a problem.

When faced with an issue, people and organizations often jump into "solution" mode quickly, missing out on simpler solutions that address the true root cause(s) of the problem. If you are looking to empower your people and trust their decisions, then take this opportunity to lead by example. Coach and instill the rigor of effective problem solving in your organization.

At the end of this session, participants should be able to apply the demonstrated techniques to define, analyze, and identify root causes of problems of medium complexity, characteristic of typical day-to-day operations.

Facilitator: Aaron Nelson has been working as a Business Performance Consultant at Protegra for the past five years. Aaron's has helped organizations, both in the private and public sectors, to design and implement change programs. His dedication to continuous learning, along with the ability to adapt his approach to a wide variety of organizational and individual learning styles enables him to deliver cost effective, sustainable outcomes.

QUEST is a series of information sessions that bridge the gap between business needs and local consulting expertise. Presentations feature a variety of concepts, tools and practices relevant for today's workplace.

This session is presented by QNET in partnership with APICS Winnipeg Chapter and Industry Workforce Development, Manitoba Entrepreneurship Training and Trade

REGISTER NOW - Fax this form to (204) 949-4990 or register online at www.qnet.ca

Fee: \$29.00 + GST for Members of: QNET APICS \$39.00 + GST for Non-Members

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Participants will receive location and final details by email approximately 3 business days prior to the session. Please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the session. After that time, the full registration fee will apply. Replacement participants are accepted at any time. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT



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