

QUEST SERIES

QNET presents:

First Make it Work:

The Secret to High Performance Organizations

Friday, November 23, 2012 – 11:30 a.m. to 1:30 p.m. – luncheon presentation

Location: QNET - Suite 660, 175 Hargrave Street, Winnipeg

An effective performance management system is a key requirement for organizational success. Key to the performance management system are the requirements that it be incorporated into the organization's culture and that it be both driven and managed by the organization's leaders. Failure to meet these requirements eventually leads to dysfunctional, unsuccessful organizations.

At this luncheon presentation, participants will:

- Learn the characteristics of a High Performance Organization.
- Learn the three key roles of organizational leaders and how they are achieved.
- Learn the three questions that leaders must ask themselves that will directly determine the success of their organization.
- Learn about the central role of a performance management system for the successful functioning of all organizations.

Presenter: Dr. Bob Kent, President of The Mansis Development Corporation, helps businesses and organizational leaders learn and implement simple and very effective systems and skills for managing people. For over 30 years, Bob has been serving as a personal coach and management consultant to business managers and owners in Canada and the United States, helping them resolve organizational, management and employee performance issues. Bob has authored over 150 published articles as well as several texts, videos and software applications on performance management, supervision, executive development and organizational change. He has lectured at several Universities and currently teaches Human Resource Management courses in the Asper School of Business MBA program.

QUEST is a series of information sessions that bridge the gap between business needs and local consulting expertise. Presentations feature a variety of concepts, tools and practices relevant for today's workplace. This session is presented by QNET in partnership with Industry Workforce Development, Manitoba Entrepreneurship Training and Trade.

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Fee: \$39.00 + GST for QNET Members \$49.00 + GST for Non-Members

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Participants will receive location and final details by email approximately 3 business days prior to the session. Please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the session. After that time, the full registration fee will apply. Replacement participants are accepted at any time. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT



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