

LEADERSHIP & MANAGEMENT

QNET presents:

Certificate in Change Management Living and Leading Change for the Change Leader

A three day program - Tuesdays, January 21, 28, February 4, 2014 – 8:15 a.m. to 4:15 p.m. all three days
Location: QNET – Suite 660, 175 Hargrave Street, Winnipeg

The Certificate in Change Management (CCM) has been specifically designed for managers and leaders who will be responsible for facilitating and supporting change.

As the leader of change, you play an important role in the success or failure of the change initiative in your organization. This comprehensive program gives you the information and tools needed to navigate change successfully.

In this program, you will combine knowledge about effective leadership with the human and organizational dynamics of change. The integration of these key areas improves your skill, competence and confidence to create sustainable change.

Using activities and case studies, you will work through the change methodology and tools to learn how to structure a change initiative in your organization.

Receive The Living and Leading Change Leader's Guide with over 100 pages of information and techniques to help you facilitate change more successfully.

BONUS! If you register by December 18, 2013, you will have the opportunity to complete the "LLC Mini-Readiness Assessment". This short online questionnaire provides insight into your readiness for a particular change. You will receive the results of your assessment at the course, but are not required to share the details.

Facilitator: Dawn-Marie Turner, Ph.D., President of Turner Change Management, is an international researcher, speaker, trainer, writer, and certified management consultant (CMC). She has fifteen years of experience in change programming, transition planning and change management coaching. With a doctorate in applied management and decision science from Walden University in Minnesota, Dawn-Marie has developed her own proprietary change transition methodology – DEAM©. She has been a speaker at national and international conferences and her work has been published in the International Journal of Quality and Service Sciences and the International Journal of Knowledge, Culture and Change Management. Dr. Turner works to help her clients use change to increase their competitive advantage.

The Certificate in Change Management (CCM) program is:

- An optional course valued as 21 hours in the 70 credit hour QNET Certificate in Management Development (CMD)
- Eligible for credit in the Certificate in Applied Management: Organizational Effectiveness with the University of MB, Continuing Education
- Presented by QNET in partnership with APICS Winnipeg Chapter and Industry Workforce Development, Manitoba Entrepreneurship, Training and Trade

CCM Fee: (includes a light lunch each day) \$1495*+GST for Members of QNET or APICS / \$1795*+GST for Non-Members

***Group discount:** save \$500 when you register 3 people from the same organization (phone 204-949-4999 to register)

REGISTER ONLINE at www.qnet.ca



QNET
Suite 660, 175 Hargrave Street
Winnipeg, Manitoba, R3C 3R8
Phone: (204) 949-4999
Fax: (204) 949-4990
www.qnet.ca