

LEADERSHIP & MANAGEMENT

QNET presents:

Managing Four Generations in the Workplace: Veterans, Baby Boomers, Generation X and the Net Generation

Wednesday, April 26, 2017 – 8:15 a.m. to 4:15 p.m.

Location: QNET – Suite 660, 175 Hargrave Street, Winnipeg

For the first time in history, there are four generations working side-by-side in the workplace. They've each been raised in dramatically different times in Canadian history. As a result, their attitudes toward work, leisure time and how time on-the-job should be spent are all different from one another. Each of the four generations at work presents unique challenges to leaders, managers and coaches in any organization. Learn how to understand and manage each generation uniquely.

At the end of this workshop, you should be able to:

- Understand what is a "generation"
- Identify the four generations in today's workforce
- Recognize your personal generation
- Have an awareness of the qualities of each generation
- Understand the unique history of each generation
- Recognize the approach that each generation takes toward work
- Recruit, develop and promote members of each generation
- Recognize and resolve generational conflicts
- Value generational diversity

This workshop is for managers, supervisors, team leaders, human resource professionals and staff working in age diverse workforces.

Facilitator: Priti Shah is a lawyer, mediator, arbitrator, investigator and facilitator and operates *PRAXIS Conflict Consulting*. Priti has conducted more than 160 mediation sessions and is trained as a Human Rights Investigator to deal with complaints of harassment or discrimination. In addition to equality, diversity and harassment, Priti trains in the areas of effective communication, conflict resolution, negotiation and mediation skills, and board development. In 2005, Priti was awarded the Woman Entrepreneur of the Year Award for Contribution to Community from the Women Business Owners of Manitoba.

This workshop is:

- An optional course in the 70 credit hour QNET Certificate in Management Development (CMD).
- Eligible for credit in the CAM:OE (Certificate in Applied Management: Organizational Effectiveness) in partnership with the University of Manitoba, Continuing Education.
- This program has been approved for 7 CPHR Continued Professional Development Hours by CPHR Manitoba.
- Presented by QNET in partnership with APICS Winnipeg Chapter, CPHR Manitoba, Manitoba Aerospace, and Industry, Training, and Employment Services, Province of Manitoba.

Fee: (includes a light lunch)

- \$359.00 + GST for Members of QNET / CPHR Manitoba / APICS / Manitoba Aerospace
- \$429.00 + GST for Non-Members

REGISTER ONLINE at www.qnet.ca



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