

LEADERSHIP & MANAGEMENT

QNET presents:

Managing Unresolvable Problems

Wednesday, March 7, 2018 – 8:15 a.m. to 4:15 p.m.

Location: QNET – Suite 660, 175 Hargrave Street, Winnipeg

Some issues cannot be resolved and attempts to apply typical gap analysis problem solving techniques to these situations can make them worse.

This session will provide a framework for understanding, managing and talking about chronic contentious issues (workplace paradoxes or polarities) in ways that can pull people together instead of causing further polarization.

At this one day workshop you will:

- Learn how to identify the differences between an “unresolvable problem (polarity)” and a standard problem.
- Develop the ability to map and predict the patterns of unresolvable problems.
- Create a strategy to more effectively manage an unresolvable problem in your current team / organization.
- Learn how to leverage the power of polarities when advocating for change or defending the status quo.

Facilitator: David Falk is a Partner in the firm Facilitated Solutions. He is a seasoned consultant and conflict management specialist who has been assisting organizations prevent, manage and resolve conflict since 1990. David is an engaging trainer/facilitator who brings together practical wisdom, humour and real world examples that will inspire you to consider new options and develop your leadership skills to address the challenges you face. David holds both a Bachelor and Masters Degree in Conflict Resolution.

This workshop is:

- An optional course in the 70 credit hour QNET Certificate in Management Development (CMD).
- Eligible for credit in the CAM:OE (Certificate in Applied Management: Organizational Effectiveness) in partnership with the University of Manitoba, Continuing Education.
- Presented by QNET in partnership with APICS Winnipeg Chapter, Manitoba Aerospace, and Manitoba Education and Training.

Fee: (includes a light lunch)

- \$369.00 + GST for Members of QNET / APICS Winnipeg / Manitoba Aerospace
- \$439.00 + GST for Non-Members

REGISTER ONLINE at www.qnet.ca



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