

LEADERSHIP & MANAGEMENT

QNET presents:

Communication and Relationship Awareness Training: A Key to Team and Leadership Development

Friday, April 27, 2018 – 8:15 a.m. to 4:15 p.m.

Location: QNET – Suite 660, 175 Hargrave Street, Winnipeg

Effective communication and interpersonal skills underlie our ability to work effectively together in a manner that motivates our employees and our peers. These skills have a direct link to employee engagement and can play a significant role in reducing workplace stress and tension.

“The key to understanding and maximizing the productivity of interpersonal relationships is the awareness that everyone needs a sense of personal worth.” Elias Porter

Relationship Awareness Theory and training provides participants with concrete practical skills that are immediately transferable to the work setting. The training is highly interactive, lively and will enable participants to reach new heights of interpersonal skill development and enables the development of high performance teams. Through this one-day program you will:

- Enhance your relationship intelligence.
- Become more accountable within your personal and professional relationships.
- Develop more productive and satisfying interpersonal relationships.
- Learn to manage conflicts in a more productive manner.
- Determine and reduce the use of the behaviours which most negatively impact your relationships at work and at home.

The following items are included in your workshop fee:

- **SDI Self-Assessment** is a powerful and effective tool for understanding the motives and values that drive behaviors. The SDI plays off people's basic need to better understand themselves and others, and that understanding allows them to lead with clarity and empathy, build stronger teams, and more effectively navigate conflict.
- **Strengths Portrait** allows individuals to prioritize 28 different strengths - the behaviors commonly used when interacting with others - and how those strengths are used to reach goals.
- **SDI Quick Guide** serves as a quick and easy, on-the-go reference of how a participant's MVS (Motivational Value System) and CS (Conflict Sequence) relates to others' so that they're prepared to foster the best outcome in relational situations.

Facilitator: Dr. Chuck Meltzer, President of SyntecGroup, has a Ph.D. in Psychology and has expertise in group processes, customer/client service, effective communication and team/individual performance excellence. Dr. Meltzer is also a senior associate for Personal Strengths Canada and has over 20 years experience in Relationship Awareness Theory. He has assisted leaders, managers and staff within the professional services, government, insurance, automotive, real estate, manufacturing and retail industries to improve their people skills. He has applied Relationship Awareness Theory in sales and customer services training, team and leadership development as well as within his executive coaching practice.

This workshop is:

- An optional course in the 70 credit hour QNET Certificate in Management Development (CMD).
- Eligible for credit in the CAM:OE (Certificate in Applied Management: Organizational Effectiveness) in partnership with the University of Manitoba, Continuing Education.
- This program has been approved for 8 CPHR Continued Professional Development Hours by CPHR Manitoba.
- Presented by QNET in partnership with CPHR Manitoba, MB Aerospace, APICS Winnipeg, and Manitoba Education and Training.

Fee*:

- \$459.00 + GST for Members of QNET / CPHR Manitoba / APICS / Manitoba Aerospace
- \$549.00 + GST for Non-Members

* Fee includes \$115 for the SDI Self-Assessment, Quick Guide and Strengths Portrait as outlined above

REGISTER ONLINE at www.qnet.ca



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