

# QNET Certificate in Change Management

## *Living and Leading Change for the Change Leader*



*As the leader of change you play an important role in the success of the change initiative in your organization. Gain the information and tools you need to navigate change successfully.*

### Course Details

A three day course  
November 13, 14, 21, 2018  
8:15 am to 4:15 pm daily  
Location: QNET Training Room  
660-175 Hargrave St, Winnipeg

### Course Fee

QNET Members/Partners \$1495+gst  
Non-members \$1795+gst

### Participant Materials

*The Living and Leading Change Leader's Guide* – 100+ pages of information and techniques.

### Workshop Partners

APICS Winnipeg Chapter  
CPHR Manitoba (approved for 24 CPHR Continued Professional Development hours)  
Manitoba Aerospace  
Manitoba Education and Training

### Presented by



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### Designed for managers and leaders of change

The Certificate in Change Management (CCM) has been specifically designed for managers and leaders who will be responsible for facilitating and supporting change.

In this program, you will combine knowledge about effective leadership with the human and organizational dynamics of change. The integration of these key areas improves your skill, competence and confidence to create sustainable change.

Using activities and case studies, you will work through the change methodology and tools to learn how to structure a change initiative in your organization.

### At this intensive, interactive program explore:

- Your role as a leader and recipient of change.
- How to prevent resistance and build change readiness.
- How to gain laser-sharp clarity on the intended outcome of your change – and why you can't be successful without it.
- How to set up any change initiative for success and build the commitment needed to sustain the change.
- How to use the DEAM® methodology to guide change activities.
- How to create and implement an effective change management plan.
- How to get the most from training during change.
- How to identify and manage issues that arise in the latter stages of transition.
- What you need to do to maintain change success and ensure that the organization doesn't slide back into old ways.

### Facilitator

**Dawn-Marie Turner, Ph.D.**, President of Turner Change Management, is an international researcher, speaker, trainer, writer, and certified management consultant (CMC). She has fifteen years of experience in change programming, transition planning and change management coaching. With a doctorate in applied management and decision science from Walden University in Minnesota, Dawn-Marie has developed her own proprietary change transition methodology – DEAM®. She has been a speaker at national and international conferences and her work has been published in the International Journal of Quality and Service Sciences and the International Journal of Knowledge, Culture and Change Management. Dr. Turner works to help her clients use change to increase their competitive advantage.

**Register at [qnet.ca](http://qnet.ca) or phone (204) 949-4999**