

LEADERSHIP & MANAGEMENT

QNET presents:

Leading Teams Remotely in Uncertain Times (virtual workshop)

Tuesdays, April 28, May 5, May 12 - 9:30 a.m. to 12:00 noon

Everything is NOT normal. Essential service workers are being stretched, many in other sectors have been laid off, while others are trying to learn to work remotely. No matter your context, this is a season where there is need for leaders to lean in and lead.

When this is all over, your staff will remember how you showed up (or did not). This session will focus on practical ways leaders can manage teamwork, communication and conflict while working remotely.

This session is not a webinar! These three weekly sessions will be highly interactive where participants engage with each other in discussions, case studies and skill development in both small breakout groups as well as in the main session. Over the three weeks we intend to foster a learning community with significant connection and peer support on how to effectively lead during this time, facilitated by the session leader.

Part 1: Introduction to Trust and Team in Uncertain Times

- The importance of leadership at a time like this
- Everything is not normal, yet not everything is different
- The 3 C's of trust and team, and how to maintain and develop them at this time

Part 2: Recovering Trust & Team When it Slips

- Indicators that trust has slipped
- Strategies for recovering trust with others
- Supporting / coaching others to rebuild trust in the team

Part 3: Getting Unstuck: Skills for Difficult Conversations

- It's all about timing. How to hold space when the timing is off
- Saying what needs to be said without setting them off
- Strategies to engage and manage the highly defensive

Facilitator: David Falk, Partner, Facilitated Solutions

David Falk has been inspiring, equipping and helping people prevent, manage and resolve conflict for over 30 years as an Organizational Consultant, Workplace Mediator and Conflict Management Specialist. He is an engaging presenter who combines practical wisdom and humour to enhance his audiences' understanding and ability to deal with the many challenges that they face, both at work and at home. David holds a Masters degree in Conflict Resolution, is both a member of the CAPS (Canadian Association of Professional Speakers) and a Chartered Mediator with the ADR Institute of Canada.

This workshop is:

- An optional course in the 70 credit hour QNET Certificate in Management Development (CMD).
- Eligible for credit in the CAM:OE (Certificate in Applied Management: Organizational Effectiveness) in partnership with the University of Manitoba, Continuing Education.
- Presented by QNET in partnership with APICS Winnipeg Chapter, Manitoba Aerospace, and Manitoba Education and Training.

Fee:

- \$349.00 + GST for Members of QNET, APICS, Manitoba Aerospace
- \$419.00 + GST for Non-Members

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