

WORKPLACE WELLNESS

QNET Presents:

Managing Workplace Violence

Friday, December 4, 2009 - 8:15 p.m. to 4:15 p.m.

New regulations concerning working alone, harassment and violence came into force in Manitoba in 2007. Regulations now require employers to identify and assess the risk of violence in the workplace, instruct workers about the risk as well as have policies on violence and harassment in the workplace. Bill C-45, which came into effect in 2005, expanded the number of parties that can be held liable under the Criminal Code for workplace health and safety issues. Since that time, workplaces have struggled to become in compliance with the new requirements, while incidents of workplace violence continue to pose a danger around us.

Learning objectives include:

- Understanding the social and legal framework around workplace violence;
- Defining what is violence;
- Examining risk factors for workplace violence;
- Assessing your workplace for risk;
- Preventing workplace violence;
- Responding to workplace violence;
- Drafting and implementing a workplace violence policy and strategy.

Facilitator: Priti Shah

Priti Shah is a lawyer, mediator, arbitrator, investigator and facilitator and operates PRAXIS *Conflict Consulting* in Winnipeg. Priti trains in the areas of board development, effective communication, conflict resolution, negotiation and mediation skills, equality, diversity and harassment. In 2005, Priti was awarded the Woman Entrepreneur of the Year Award for Contribution to Community from the Women Business Owners of Manitoba.

This workshop is:

- An optional course in the 70 credit hour **Certificate in Management Development (CMD)**
- Eligible for credit in the **CAM:OE (Certificate in Applied Management: Organizational Effectiveness)** in partnership with the University of Manitoba Continuing Education

PRESENTED IN PARTNERSHIP WITH: Industry Workforce Development, Manitoba Competitiveness Training & Trade Canada / Manitoba Business Service Centre

REGISTRATION FORM: Fax to (204) 949-4990 or register online at www.qnet.mb.ca

Fee: \$299.00 + GST for QNET Members \$359.00 + GST for Non-Members

Name _____ Title _____

Organization _____ City _____

Ph _____ Fax _____ Email _____

Payment method: VISA AMEX MasterCard Cheque Enclosed

Card # _____ Expiry _____

Cardholder name _____ Signature _____

Participants will receive location/ final details about 3 days prior to session; please contact QNET if you do not receive this. Cancellations must be received in writing no later than 6 business days prior to the course. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT.



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