



QNET presents:

Seven Management & Planning Tools

In Winnipeg – Tuesday, April 28, 2009 – 8:15 a.m. to 4:15 p.m.

In Steinbach – Wednesday, April 29, 2009 – 9:00 a.m. to 5:00 p.m.



This course is designed to help managers and team leaders use tools to analyze and resolve issues that are complex and difficult to get a handle on, require plenty of time to resolve, have not responded well to traditional solutions, and require the involvement of team members to solve. It is especially powerful when several members of a team or other work group attend together. Upon completion of the workshop, participants should be able to:

- Relate the tools to a planning model
- Explain the purpose, value and application of each of the seven tools
- Practice using 4 tools – Affinity Diagram, Interrelationship Diagram, Systematic Diagram and Glyph
- Select the appropriate tool to use based on the issue
- Understand the value and use of the last three tools – Matrix, Arrow Diagram, and Process Decision Program Chart



Facilitator: Doug Walker, Project Officer with Manitoba Hydro, holds certificates in Utility Management and Organizational Effectiveness and has experience in training in both of these areas as well as Quality Journal, DACUM and Seven Management and Planning Tools. Currently, Doug is working in Manitoba Hydro's Transmission Construction & Line Maintenance Division as a Project Officer for the Transmission Projects Department.

This workshop is:

- A core course in the 70 credit hour **Certificate in Management Development (CMD)**
- Eligible for credit in the **CAM:OE (Certificate in Applied Management: Organizational Effectiveness)** in partnership with the University of Manitoba Continuing Education



REGISTER NOW - Fax this form to (204) 949-4990 or [CLICK HERE](#) to register online

* Note: Special rate if you register for all 7 CMD core courses – [CLICK HERE](#) for CMD brochure

Name _____ Title _____

Organization _____ City _____

Ph _____ Fax _____ Email _____

Location Winnipeg Steinbach

\$299.00 + GST for Members of QNET MTEC/Tourism MFPA MCCA
 Steinbach Chamber of Commerce

\$359.00 + GST for Non-Members

PAYMENT METHOD: Cheque Enclosed VISA AMEX MasterCard

Card # _____ Expiry _____

Cardholder name _____ Signature _____

Participants will receive location and final details approximately 3 days prior to session; please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the course. After that time, the full registration fee will apply. Invoices will be sent for non-attendance. Replacement participants accepted anytime. G.S.T. Reg # 899755334RT.

NOTE: Items highlighted in blue are hyperlinked directly to the QNET website.



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