

# LEADERSHIP & MANAGEMENT



QNET presents:

## Emotional Intelligence – for achieving personal and organizational success In Winnipeg – Wednesday, November 24 (7:45am to 12:00 noon) and Wednesday, December 1 (8:00am to 12:00 noon), 2010 – this course is presented over two mornings

Research shows that Emotional Intelligence can be twice as important as IQ and technical skills in determining who will become a top performer. Learn to use EI for professional and personal development, to build a high-performance team and to discover your next “star” performer! This workshop will include:

- What is Emotional Intelligence (EI) and why should I be interested in it?
- The case for self-awareness and self-management: Don't be one of the “smart” people who fail!
- Use the BarOn EQ-i Model to analyze your Emotional Intelligence.
- Determine how EI can be used for leadership development, personal development, performance management, coaching, building high performing teams, selection, retention and career development.
- Receive the results of the EQ-i Inventory. You are not required to share the details of the report in the session.
- Review tools and strategies to enhance your Emotional Intelligence to improve your career development.

**Facilitator: Heather Erhard** is the founder and Director of Erhard Associates, a management consulting firm dedicated to improving personal, team and organizational effectiveness. She brings over 20 years experience in leadership development, strategic planning, team building and facilitation. She works extensively in the area of *Emotional Intelligence*, presenting at conferences, facilitating workshops and personal coaching. She has conducted EQ-I assessments with hundreds of individuals and organizations.

This workshop is:

- A core course in the 70 credit hour **Certificate in Management Development (CMD)**
- Eligible for credit in the **CAM:OE (Certificate in Applied Management: Organizational Effectiveness)** in partnership with the University of Manitoba Continuing Education

**REGISTER NOW** - Fax this form to (204) 949-4990 or [www.qnet.mb.ca](http://www.qnet.mb.ca) to register online

\* NOTE: Special rate if you register for all 6 CMD core courses

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_ City \_\_\_\_\_

Ph \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

\$299.00 + GST for Members of  QNET  MTEC/Tourism  MFPA  MCCA  MPIA

\$359.00 + GST for Non-Members

\$60.00 + GST for BarOn EQ-i Questionnaire (required for the course)

**PAYMENT METHOD:**  Cheque Enclosed  VISA  AMEX  MasterCard

Card # \_\_\_\_\_ Expiry \_\_\_\_\_

Cardholder name \_\_\_\_\_ Signature \_\_\_\_\_

Participants will receive location and final details approximately 3 days prior to session; please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the course. After that time, the full registration fee will apply. Invoices will be sent for non-attendance. Replacement participants accepted anytime. G.S.T. Reg # 899755334RT.

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