



QUALITY & LEAN THINKING

QNET presents:

Process / Value Stream Mapping Workshop

Thursday, June 24, 2010 – 8:15 a.m. to 4:15 p.m.

In this hands-on, practical one day workshop, participants will learn about both Value Stream Mapping and Process Mapping. This workshop is for anyone within an organization who will be involved in problem solving or a quality improvement team for corrective and preventive action activities or process improvement.

Value Stream and Process Mapping can assist in visualizing complex manufacturing, service and business systems allowing you to reduce waste and identify process improvements.

Workshop Outline:

- What is Mapping
- Process Mapping the Present State
- Process Mapping the Future State
- Value Stream Maps
- The Future State Value Stream Map
- Using Your Maps

Facilitator: Fred B. Andersen, CMC, Principal, F.B. Andersen Group

Fred Andersen is a Certified Management Consultant with 25 years in the consulting industry. His company F.B. Andersen Group has successfully implemented Quality, Environmental and Food Safety Management Systems to over 400 companies in Canada and the U.S. As well, Fred is a Certified ISO 9000, ISO 14000 and ISO 22000 Lead Auditor.

This workshop is:

- An optional course in the 70 credit hour **Certificate in Management Development (CMD)**
- Eligible for credit in the **CAM:OE (Certificate in Applied Management: Organizational Effectiveness)** in partnership with the University of Manitoba Continuing Education

PRESENTED IN PARTNERSHIP WITH:

Industry Workforce Development, Manitoba Competitiveness Training and Trade
Canada / Manitoba Business Service Centre

REGISTER NOW - Fax this form to (204) 949-4990 or register online at www.qnet.mb.ca

Fee: \$299.00 + GST for QNET Members \$359.00 + GST for Non-Members

Name _____ Title _____

Organization _____ City _____

Ph _____ Fax _____ Email _____

Payment method: VISA AMEX MasterCard Cheque Enclosed

Card # _____ Expiry _____

Cardholder name _____ Signature _____

Participants will receive location/final details about 3 days prior to session; please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the course. After that time, the full registration fee applies. Replacement participants accepted anytime. Invoices will be sent for non-attendance. GST Reg # 899755334RT.



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