

QUEST SERIES

QNET presents:

Collaborative Management Strategies

Wednesday, May 5, 2010 – 11:30 a.m. to 1:30 p.m.

Collaborative management is a process that is void of negative competition, comparing, contending and complaining. It is experienced in an environment where managers demonstrate that interpersonal wellness is an essential element of the workplace. It is one in which transparency, collaborative dialogues, and coaching conversations result in positive social vibrations that foster team work and healthy participation. This workshop is for managers, leaders, HR professionals and anyone responsible for helping create interpersonal wellness at work.

Learning Objectives:

- Using A Collaboration Matrix
- Developing Collaborative Response plans
- Using coaching conversations
- Creating collaborative dialogues

Presenter: Joyce Odidison, President, JBA Consulting Services & Life Coaching Centre (www.lifecoachctre.ca)

Joyce Odidison, MA, PCC, is a Conflict Analyst, Strategist, Speaker and Coach. She holds a masters degree in Conflict Analysis and Management, and has more than 14 years of conflict management consulting. Joyce has developed the Interpersonal Wellness Coaching (IWC®) approach for faster results when developing interpersonal skills and competencies for employees at every level of an organization, especially those with recurring conflicts, anger, disrespect, bullying, harassment, ethical breaches and misconduct charges. She is the author of two books *Pre-Mediation - Getting Ready for Mediation* and *Interpersonal Wellness System*.

QUEST is a series of information sessions that bridge the gap between business needs and local consulting expertise. Presentations feature a variety of concepts, tools and practices relevant for today's workplace.

PRESENTED IN PARTNERSHIP WITH: Industry Workforce Development, Manitoba Competitiveness Training and Trade, Canada / Manitoba Business Service Centre

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Participants will receive location/final details about 3 days prior to session; please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the course. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. GST Reg # 899755334RT.



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