

# LEADERSHIP & MANAGEMENT

QNET presents:

## Write It Right: High Performance Business Writing

Tuesday, September 28, 2010 – 8:15 a.m. to 4:15 p.m. or/

Tuesday, October 26, 2010 – 8:15 a.m. to 4:15 p.m. (one day workshop)

This fast-paced interactive one-day course will help you to use language well when you write, so that your letters, emails and reports achieve the right response from your readers.

You will learn how to:

- Use language that conveys a positive and definite impression of you and your organization.
- Structure your sentences and paragraphs coherently, so that every message you write has a logical flow.
- Identify and focus on the information your reader *must have* to fully understand your message and respond appropriately.
- Omit irrelevant details and remove expressions that make your communications ponderous and wordy.
- Use punctuation appropriately.
- Write abbreviations, acronyms and numbers correctly.
- Apply relevant “grammar rules” and understand how some of the traditional rules have changed in today’s business writing.

You will have opportunities to apply the techniques you learn and receive feedback from the course facilitator. You will also be able to email a real-work document you write following the course, for further evaluation by the facilitator.

**Facilitator: Ron Blicq** has been teaching business and technical communication skills for over 30 years, initially with the Royal Air Force and more recently with Red River College, where he developed the unique “Writer’s Pyramid” for organizing letters and reports. He has authored five books on the subject, published by Prentice-Hall, and has scripted six educational video programs. He presents workshops throughout North America and in Europe.

This workshop is:

- An optional course in the 70 credit hour **Certificate in Management Development (CMD)**
- Eligible for credit in the **CAM:OE (Certificate in Applied Management: Organizational Effectiveness)** in partnership with the University of Manitoba Continuing Education

### PRESENTED IN PARTNERSHIP WITH:

Industry Workforce Development, Manitoba Entrepreneurship, Training and Trade  
Canada / Manitoba Business Service Centre

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**REGISTER NOW** - Fax this form to (204) 949-4990 or [www.qnet.mb.ca](http://www.qnet.mb.ca) to register online

Fee:     \$229.00 + GST for QNET Members                       \$269.00 + GST for Non-Members

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_ City \_\_\_\_\_

Ph \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

Payment method:    VISA                       AMEX                       MasterCard                       Cheque Enclosed

Card # \_\_\_\_\_ Expiry \_\_\_\_\_

Cardholder name \_\_\_\_\_ Signature \_\_\_\_\_

Participants will receive location/ final details about 3 days prior to session; please contact QNET if you do not receive this information. Cancellations must be received in writing no later than 6 business days prior to the course. After that time, the full registration fee will apply and only replacement participants will be accepted. Invoices will be sent for non-attendance. G.S.T. Reg # 899755334RT.



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